



# Home Repair Scams

## Here's how they work:



Someone knocks on your door or calls you. They say they can fix your leaky roof, put in new windows, or install the latest energy-efficient solar panels. They might find you after a flood, windstorm, or other natural disaster. They pressure you to act quickly and might ask you to pay in cash or offer to get you financing.

But here's what happens next: they run off with your money and never make the repairs. Or they do shoddy repairs that make things worse. Maybe they got you to sign a bad financing agreement that puts your house at risk.

## Here's what to do:

- 1. Stop. Check it out.** Before making home repairs, ask for recommendations from people you trust and check that the companies have licenses and insurance. Get three written estimates. Don't start work until you have reviewed and signed a written contract. And don't pay by cash or wire transfer.
- 2. Pass on this information on to a friend.** You may see through these scams. But chances are, you know someone who could use a friendly reminder.



Want to know more?  
Sign up for Consumer Alerts  
at [ftc.gov/ConsumerAlerts](https://ftc.gov/ConsumerAlerts).

...*Pass* it ON

## Please Report Scams

If you spot a scam, please report it to the Federal Trade Commission.

- Go online: **ReportFraud.ftc.gov**
- Call the FTC at 1-877-FTC-HELP (1-877-382-4357)  
or TTY 1-866-653-4261

Your report can help protect other people. By reporting fraud, you can help the FTC's investigators identify the scammers and stop them before they can get someone's hard-earned money. It really makes a difference.



**FEDERAL TRADE  
COMMISSION**

[ftc.gov/PassItOn](https://ftc.gov/PassItOn)